

----- Original Message -----

From: [Castellanos, Richard](#)

To: drmango@dizziland.com

Sent: Tuesday, December 07, 2004 12:09 PM

Subject: Follow up note

Hello,

I just wanted to send a follow up note on the treatment I experience with Doctor Mango. I have been experiencing extreme light-headedness, dizziness which have dramatically impacted my way of life.

As you can imagine I have been to a variety of specialists with several appointments. My visit to the institute was a pleasant experience and wanted to thank the staff for being professional, considerate and taking the time to do a full evaluation. More importantly my time with Dr. Mango was very positive. There was no attitude or sense of being rushed with him; moreover a sincere desire to help which with all the Doctors I have seen is not the norm.

Additionally since we discovered my ailment was not ENT related he took the time to identify all the potential causes which I am following up on now. I live on Cypress which is a drive for me and he even agreed to review my results over the phone so I didn't have to make yet another trip to Newport Beach. Many physicians I'm seeing would mandate an office visit for this.

I have a ways to go and unfortunately my condition has worsened, however I'm happy to have ruled out problems stemmed from the ear area.

Thank you for your service and appreciated the support!

Best,
Richard